

2023 ANNUAL REPORT



NORTHEAST RESOURCE RECOVERY ASSOCIATION

WWW.NRRARECYCLES.ORG

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A MESSAGE FROM OUR EXECUTIVE DIRECTOR

When NRRRA was founded in 1981, we were the sole organization helping New Hampshire municipalities market their recyclables. Originally founded for cooperative marketing, technical assistance, and education, NRRRA is still going strong today, thanks to our continued partnership with Members, Vendors, and our dedicated Board and Staff.

Over the past year, our work continued to strengthen recycling through economic and environmentally sound solutions. We provided hands-on technical assistance through [35 Member check-ins](#) - mainly site visits - as well as an additional 12 vendor check-ins and site visits.

We strive to connect and educate whenever we can, with 7 Member Operations & Marketing (MOM) meetings, hosting over 300 people for our 2-day [“Tools of the Trade” Recycling Conference](#), and a [fall bus tour](#) with 45 operators visiting the WM Turnkey Landfill, Universal Recycling Technologies (URT), and the Town of Lee Transfer Station.



With a focus on saving time and solving problems, we completed two federal grants aligned with our mission and established programs. Our “Recycling Tools of the Trade” project launched several new recycling and solid waste diversion tools and resources with small, rural New Hampshire towns that source separate their recyclables in mind. Resources include an evergreen [Recycling 101 Presentation](#), seven [waste diversion and reduction toolkits](#), customizable [recycling handouts](#), and a [recycling partnership story map](#). The project was supported by a grant through the United States Department of Agriculture (USDA), Rural Utilities Service.

In Coös County, New Hampshire - with the support of an [EPA Healthy Communities Grant](#) - NRRRA held [three summit roundtables](#) in Lancaster focused on the particularly difficult issue of construction and demolition debris ([C&D diversion](#)). It was especially helpful to have Member Services Manager, Brian Patnoe, stationed in the North Country, which makes collaboration and partnership building with these communities more easy and accessible for both NRRRA and our Members.

Looking ahead, we are excited to continue our member-centered approach with a USDA grant focused on taking recycling and waste diversion to the next level and an EPA Healthy Communities grant to expand our C&D diversion work to the thirty NH towns above the notches. NRRRA was also awarded a highly competitive 3-year EPA Residential Education and Outreach (REO) grant to increase recycling education and technical assistance to the North Country.

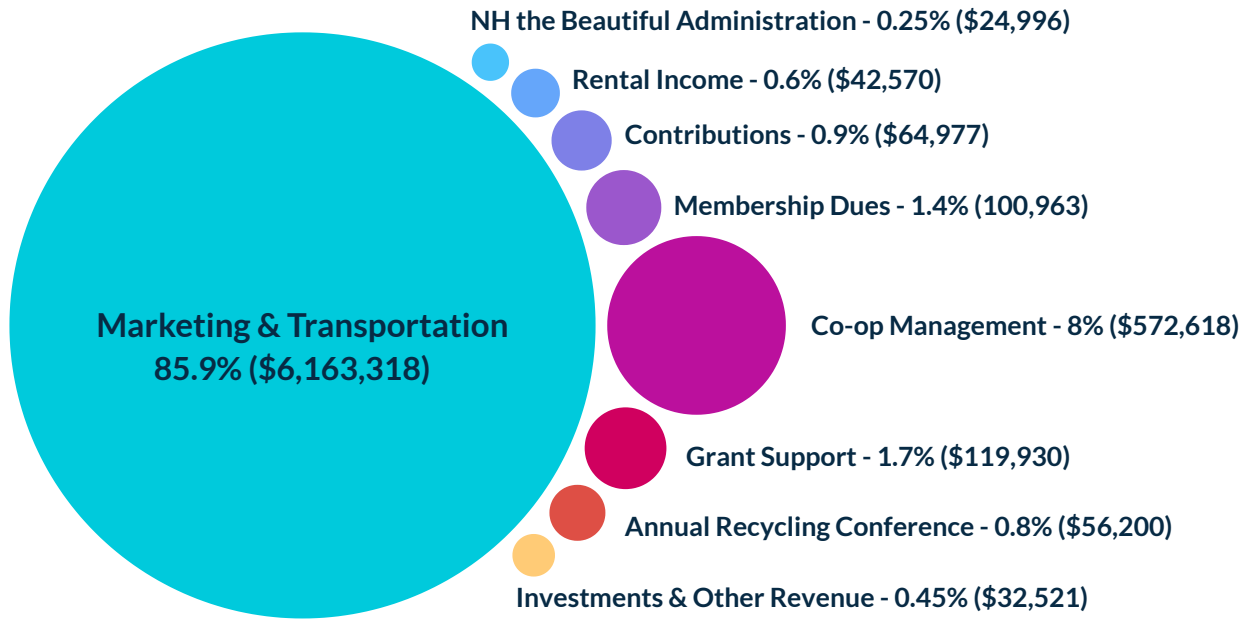
In the coming year we will continue to hone our programs and processes so that we can provide the highest level of technical assistance, education, and cooperative marketing for our municipal Members. We look forward to a strong Fiscal Year 2024 and appreciate the continued support of our Members, Board of Directors, Staff, Volunteers, and Supporters - recycling is better because of you!

- Reagan Bissonnette, NRRRA Executive Director

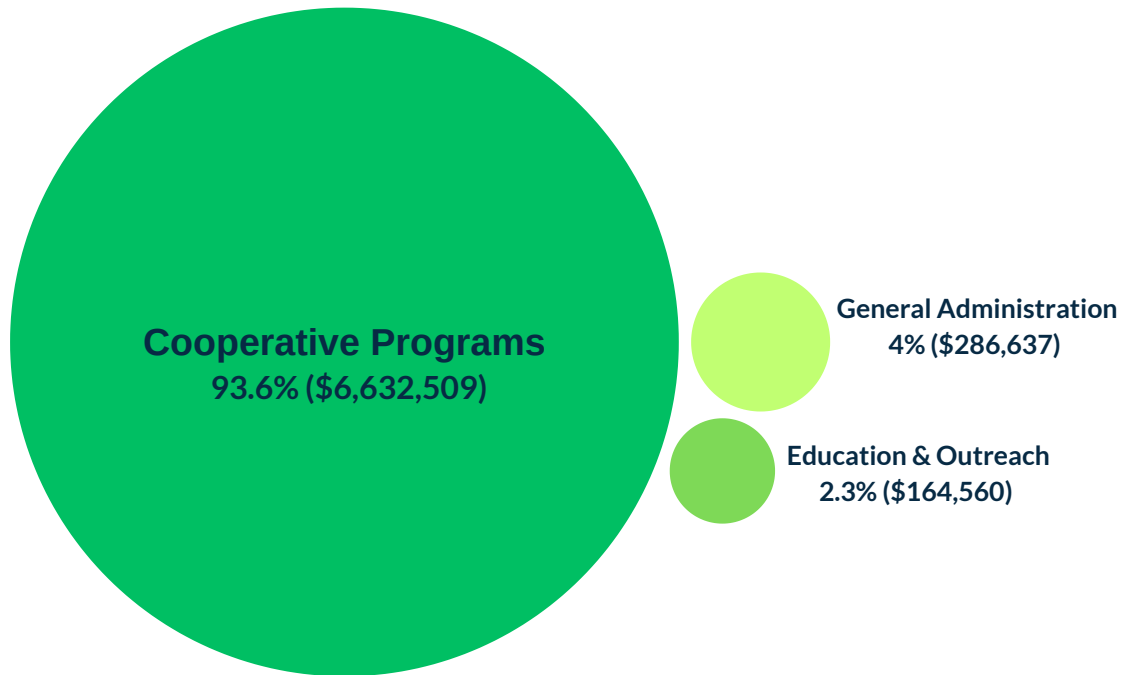
FINANCIAL REPORT

Fiscal Year 2023

REVENUE



EXPENSES



A MESSAGE FROM OUR BOARD PRESIDENT

In the nearly 22 years I've worked at the Hollis Transfer Station, first as a foreman and then as Director of Public Works, I have seen many changes in the field of recycling. In many ways, that is why I liked working at the transfer station - because it was always changing! Every day was different with a new question or problem from a resident, materials to move, and things to learn.

NRRA has been with me every step of the way - from helping to find vendors to all of the education and resources NRRA shares with operators. I believe I speak for all Member operators, that because of NRRA's help and guidance over the years, we have been able to advance in our fields to meet the demands of the residents and communities we serve.

Over the past year, the NRRA Board of Trustees has been busy. With 16 meetings as a group, plus additional working group meetings, our Board Members are very active. The Capital Improvement Working Group selected a contractor to replace the HVAC system and met again to begin preparing a capital improvement plan for NRRA's office building. The Members Benefits and Dues Working Group updated NRRA's dues structure. The Salary and Benefits Working Group approved a paid family medical leave policy, short term disability policy, and new combined PTO policy.



- Joan Cudworth, NRRA Board President

At this year's Annual Meeting, fifteen now-retired NRRA Hall of Fame recipients were distinguished with Honorary Lifetime Memberships.

In appreciation for NRRA's 42-year history - a testament to the dedication of long-serving volunteers and staff - the new celebratory membership category was created. Eight of the fifteen recipients were able to join us in person and are pictured below.



Honorary Lifetime Memberships were awarded to: Rick Cooper, Sally Hyland, Charlie Kelley, Gordon Martin, Dennis Patnoe, Roger Rice, Mark Richardson, Jim Tessier, Bev Pfeifer, Dave Hartman, Dave Krisch, Jan Carter, Mary Jane Poch, Mike Durfor, and Bill Hochstin.

NRRA deeply appreciates each awardee's willingness to share their time and expertise with the organization and fellow NRRA Members.

ENVIRONMENTAL IMPACT REPORT

NRRA helped our Members to recycle and manage over 76.9 Million pounds of material in 2023!

The comprehensive NRRA Environmental Impact Report below highlights some of the many positive impacts generated from our Members' combined recycling efforts from January through December 2023. These materials were sent to market to be remanufactured into new products. The following data was calculated using the U.S. Environmental Protection Agency's Waste Reduction Model (WARM).



**699,088 POUNDS
ALUMINUM
RECYCLED**

You conserved enough energy to run a TV for over 40.5 million hours!

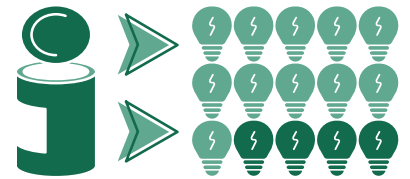
**9,786,795 POUNDS
GLASS
RECYCLED**

You saved over 58,590 trash bags from ending up in a landfill or incinerator!



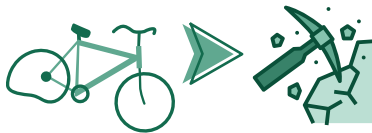
**568,395 POUNDS
STEEL CANS
RECYCLED**

You conserved enough energy to swap 19,711 incandescent lightbulbs for LEDs!



**21,436,038 POUNDS
SCRAP METAL
RECYCLED**

You saved nearly 32 million pounds of iron ore!



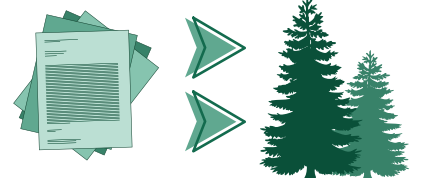
**1,201,929 POUNDS
ELECTRONICS
RECYCLED**

You saved enough energy to power 33,791 homes for a day!



**22,451,788 POUNDS
PAPER
RECYCLED**

You saved 190,840 trees – that's over 1900 acres!



**2,703,150 POUNDS
TIRES
RECYCLED**

You saved over 64,000 gallons of oil!



**1,661,170 POUNDS
PLASTICS
RECYCLED**

You saved over 87,000 gallons of gasoline!



RECYCLE

\$2.21 Million

The dollar amount NRRA returned to Members in 2023, thanks to recycling!



**211 Million
Pounds of CO²**

Amount of avoided carbon dioxide emissions averted thanks to NRRA's recycling efforts



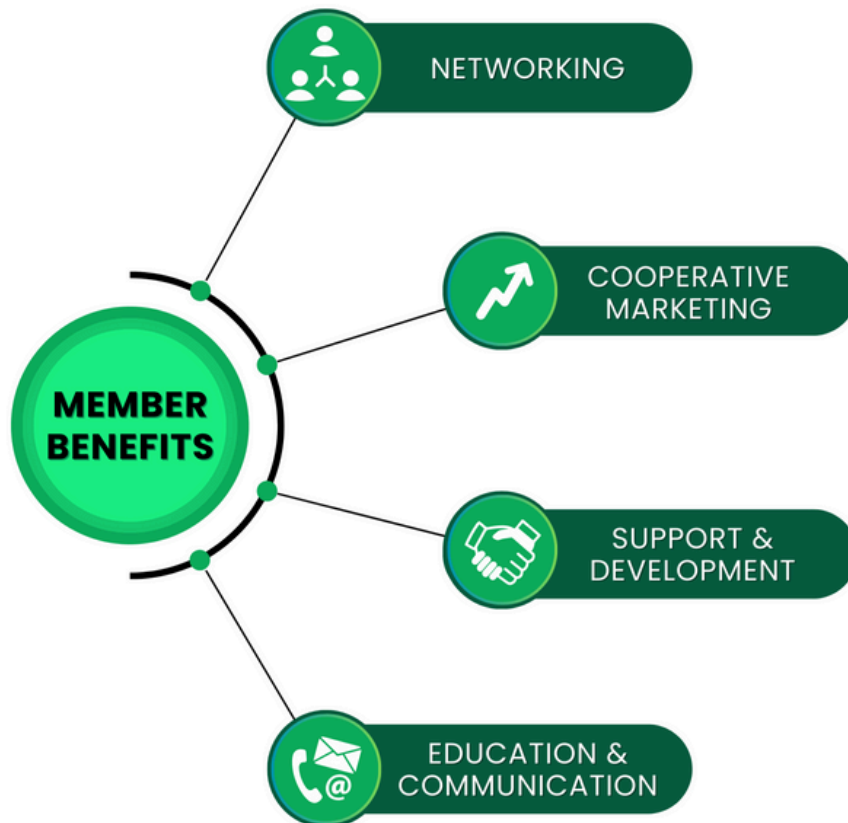
**20,399
Passenger Cars**

The equivalent number of cars removed from the road for a year!



BENEFITS & VALUES

We're committed to the success of our Members by extending our valuable membership benefits to help improve skills, enhance operations, and effectively manage recyclables and solid waste.



NETWORKING

- Event Discounts
- Annual Recycling Conference
- Bus Tours
- Member Operations & Marketing (MOM) Meetings

COOPERATIVE MARKETING

- Access to NRRRA Vendors
- Member Market Update
- Cooperative Purchasing
- Annual Activity Report
- Environmental Impact Report

SUPPORT & DEVELOPMENT

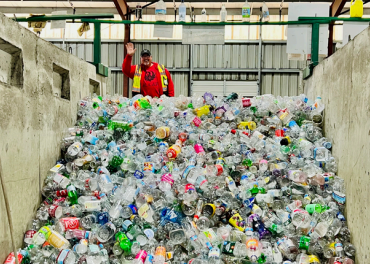
- Technical Assistance
- NHDES Credits
- NH the Beautiful Grant Processing
- Classifieds Job Posting

EDUCATION & COMMUNICATION

- Customized Recycling Education
- Full of Scrap Newsletter
- Exclusive Listserv
- Social Media
- Website

Organizational values are the guiding principles for which we stand. These organizational values were developed by NRRRA Staff to act as a North Star to help us make decisions – hiring, program expansion, and day-to-day decisions. We are not willing to compromise our values, as they are integral to our work.

- **MEMBER CENTERED** - Founded to serve the best interests of our municipal Members, they remain our top priority.
- **CONNECT & EDUCATE** - We provide high-quality recycling services, waste reduction techniques, and waste diversion education. We share local and big-picture recycling market resources, connect Members for peer-to-peer support, and help our Members educate their residents.
- **FOLLOW UP & FOLLOW THROUGH** - We take ownership of our work. Through responsive and proactive communication, we build trust with our Members, Vendors, and colleagues.
- **SAVE TIME & SOLVE PROBLEMS** - We are a one-stop shop for our Members' recycling needs. Solving problems before they reach our Members, we are easily accessible and ready to help.
- **COLLABORATE & BUILD PARTNERSHIPS** - We maintain open lines of communication and work collaboratively. We actively develop positive cooperative working relationships and partnerships. We are clear and direct, assume good intentions, and are open to new ideas.



THANK YOU!

We'd like to thank our staff, board, volunteers, and most especially our Members for your continued support of NRRRA and commitment to improving recycling!



Recycling Saves your tax Dollars by Reducing the amount of trash we must pay to Dispose of

